



## **TMC Enterprises**

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[www.tmc enterprises.com](http://www.tmc enterprises.com)

TMC Enterprises guarantees, to the original consumer purchaser, their residential window and door Installations against defective installation workmanship for 5 years. In the unlikely event a defect occurs, Owner must notify TMC of any claim in which Owner wants TMC to investigate. If it is deemed a defect in the workmanship, TMC will repair at no cost to Owner. Upon investigation, if TMC discovers the defect is unrelated to their workmanship, TMC retains the right to bill Owner for materials and time spent at their discretion. TMC Enterprises is not the manufacturer of the doors, windows, hardware or installation materials, Therefore, TMC Enterprises make no affirmation, representation, guarantee or warranty expressed or implied, regarding these materials.

#### What is not covered:

- Normal wear and tear (i.e. swing door, sliding glass & entry door adjustments, caulking). Any door adjustments not covered under the manufacturer warranty can be performed by TMC as a chargeable service.
- Damage or defects relating to misuse or abuse.
- Damage due to alarm installations.
- Acts of nature (fire, earthquake, flood, ECT.).
- Building movements and settlements.
- Failure to maintain product under manufacturer's warranty.
- Water intrusion from any source other than the window itself (i.e. patio covers, exterior stucco cracks,
- Wood deterioration around windows, etc.).
- Deterioration of caulking: Both interior and exterior caulking should be painted to ensure effectiveness.
- Regular maintenance of caulking is Owners responsibility.